

Use **Master Policy number 0910017137** when reporting a claim to the Quálitas Claim Hotline

ALL CLAIMS MUST BE REPORTED BEFORE LEAVING MEXICO



To report a Vehicle claim from Mexico:

Call Qualitas

**In Mexico from a Cell Phone
with International Service, Call:**
011 52 (55) 1253 4736 (Direct)

Call Qualitas

**From a Mexican Land Line
or Mexican Cell Phone, Call:**
(800) 800-2880 (Toll Free)
(800) 288-6700 (Toll Free)
(800) 004-9600 (Toll Free)
Take note of your claim number.



**For Roadside Assistance
& Medical Evacuation:**

Call Grupo AUSA

**In Mexico from a Cell Phone
with International Service, Call:**
011 52 (55) 5061 6255 (Direct)

Call Grupo AUSA

**From a Mexican Land Line
or Mexican Cell Phone, Call:**
(800) 262-6911 (Toll Free)
Take note of your claim number.

Report an accident, theft, crime to the Police:

- *Call 911 Mexico's national emergency number for a Police Investigator "investigador"*
- Wait for the investigator to arrive and do not move the vehicles or leave.

Call Qualitas Compania de Seguros S.A. de C.V to report your claim right away in Mexico.

- Have your Driver's License, Vehicle Registration, Insurance and Tourist Documents available.
- Do not give or accept money and/or negotiate your own settlement with others involved in the accident.
- You will need to wait for the Police and the adjuster and obtain a copy of their reports for your permanent record before leaving Mexico.

To follow up on your claim from the United States:

Call Tijuana Qualitas Claims "Siniestros" 011 52 664 634-1446 (Direct)

tijuana_turistas@qualitas.com.mx



Telephone 1 (800) 966-6830 Accounting@MexicanAutoInsurance.com
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